



# QUESTION & ANSWER

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**Exam** : **Integration Architecture  
Designer**

**Title** : **Salesforce Certified  
Integration Architecture  
Designer (SU21)**

**Version** : **DEMO**

1. Universal Containers (UC) has multiple orgs with Sales and Service Cloud implementation to support different lines of business. UC is planning to consolidate Salesforce orgs to benefit from a 360-degree view of the customer based on revenue, support requests, and contracts.

What should an Architect recommend?

- A. Use staging tables with an ETL tool for data cleaning and standardization.
- B. Use a custom REST service for data cleaning and standardization.
- C. Use a custom SOAP service for data cleaning and standardization.
- D. Use standard SOAP API for data cleaning and standardization.

**Answer: A**

2. Universal Containers (UC) wants to start sharing some of the information collected from customers in Salesforce to other systems. UC wants to start sharing some sales data (orders) with a third-party application to help forecast inventory. This is a web application that supports SOAP and REST interfaces to send and receive data.

What is the recommended solution for integrating with this product?

- A. Create a Submit to Forecast Button on the Order Page to send the data to the Web application via REST.
- B. Configure an Outbound Message to send a SOAP call via a Workflow rule to the Forecasting application on close.
- C. Create an APEX trigger that makes the REST callout to the Forecasting application with the data when the deal closes.
- D. Utilize a third-party ETL tool to synchronize the data from Salesforce to the Forecasting application using the Bulk API.

**Answer: A**

3. Universal Containers (UC) manages all of their customer information on the Sales Cloud. UC would like to view real-time order information from their ERP system, and also update the ERP system with service information from Salesforce that relates to the orders. UC's ERP system supports OData 4.0.

Which two options are recommended to achieve the desired functionality?

- A. Set up data replication for order and service data syncing.
- B. Use an Apex callout to look up order information on the ERP system.
- C. Use Salesforce connect for looking up order information from ERP.
- D. Use Salesforce connect to write service data into UC's ERP system.

**Answer: C,D**

4. Universal Containers is planning to use Bulk API instead of SOAP API to load 1 million activity records from Accounts, Opportunities, and Cases.

Which are two advantages of using Bulk API over SOAP API?

- A. Bulk API needs fewer network round trips to complete the data load.
- B. Bulk API doesn't need a login to Salesforce and can process data offline.
- C. Bulk API doesn't need XML processing and can send data using CSV.
- D. Bulk API needs Partner WSDL, whereas SOAP API needs Enterprise WSDL.

**Answer: A,C**

5. Universal Containers ships millions of orders per year and releases code fixes to the production org mightily. Their corporate testing strategy requires that tests must be performed against Production data in an isolated test environment before code can be released to production.

How can Universal Containers achieve the requirement?

- A. Use Salesforce-to-Salesforce to keep data synchronized between production and full sandboxes.
- B. Utilize a middleware solution and batch API to do a nightly synch from production to Full sandbox.
- C. Create APEX unit tests so testing can be done against Production data, but rolled back before being committed.
- D. Request that Salesforce to schedule a full sandbox refresh on a nightly basis.

**Answer: B**